

The ccNSO FY27-FY28 Portfolio of Activities

Adopted by Council: 11 June 2026

1. Information & practices sharing (Platform Function)

To maintain the level of participation of volunteers in the ccNSO is paramount to keep delivering value to the ccTLD and broader community. It is assumed that the global platform function of the ccNSO is valued most by the ccTLD community. Through the platform function ccTLDs share information, practices and maintain their global network. Experience has shown that through this function the ccNSO attracts new participants and relates substantially with other stakeholders in the ICANN Ecosystem. If a choice must be made between prioritizing themed activities in favor of non-urgent, but important future Policy (related) work, ICANN related Work and Foundational Work, the priority should be with the themes.

2. Policy and Policy related work

Work on the (implementation of) the two open ccNSO PDPs is foreseen to continue throughout the planning window (FY27-28). Given the capacity intensity of the Study Groups, the need to re-calibrate the Secretariat in the period from October 26 to March 27, and general review of the ccNSO working methods, the Council is strongly advised not to launch additional study groups, including not to develop the terms of reference until June 2027, the start of the next planning cycle. Related, before launching a new Study Group, the Council in consultation with the community will need to determine the order and priorities of the studies (June 2027).

3. ICANN related work

The ICANN related work includes the input and comments on ICANN and PTI planning proposals and budgets. These are regularly recurring work items that as a result of the current working method has a fairly limited impact on total capacity and are considered of high value to the ccTLD and broader community.

The 3rd CSC effectiveness review is anticipated to start early FY28 (July 2027), assuming the CSC related Bylaw amendments will be approved.

The ccTLD community is expected to participate in the Root Server Governance structure together with the gTLD registries. The details are not known yet, but the expectation is that once the new structure is launched, the ccNSO will have to appoint 5 members. Note this is not listed yet in the work plan, as too many details are unknown.

The ccNSO leadership and ICANN leadership have been discussing a collaborative effort to structure ICANN's outreach and engagement with individual ccTLDs. Although at its early stages it is anticipated that the ccNSO will be involved in the planning starting at ICANN87.

Continued engagement and the capacity the ccNSO intends to dedicate will need to be weighed against the anticipated added value. This work is included as a line-item.

4. Foundational work

Most of the Foundational work is Bylaw driven that the ccNSO must undertake either in regular role or as member of the Empowered Community, this includes, Council elections, Board Nominations, Appointment and Participation in the CSC and other external appointments. In addition, the ccNSO through the GRC works on improvement of governance of the ccNSO and has committed to the continuous improvement program, anticipated to replace the organizational review of the ccNSO, and allowing the ccNSO by continuously improving the ccNSO to add more value of the ccNSO for ccTLDs and broader community. For that reason and although potential needed capacity is relatively high, it is proposed that Phase 1: Setting the Foundation and Phase 2: Pilot by testing the program on the priority principles (effectiveness and efficiency of the ccNSO) are conducted and included in the FY27-FY28 Portfolio, considering that the outcome of Phase 2 will inform the Council and broader discussions on adjusting the ccNSO working methods. Phase 3 and 4 are tentatively scheduled for FY28.

Taking into account the need to test the proposed continuous framework, it is proposed that after conclusion of the IGLC effectiveness review, the effectiveness review of the other committees that have not been reviewed to date, is deferred at least until 1 July 2027, as part of the next version of the ccNSO work plan.

Scheduling and planning of the ccNSO FY27-28 Portfolio of Activities

The full range of the activities of the ccNSO for the 1 July 2026- 30 June 2028 period overreaches the limited capacity of the ccNSO. Therefore the activities of the ccNSO must be prioritized to bring back balance between the two in the short term and by potentially increasing capacity, through reform of the working methods in the short to middle term. The resulting actionable work items and schedule of execution are documented in the FY27-FY28 Portfolio (Included in Annex A)

Annex A - FY27-FY28 Portfolio of Activities

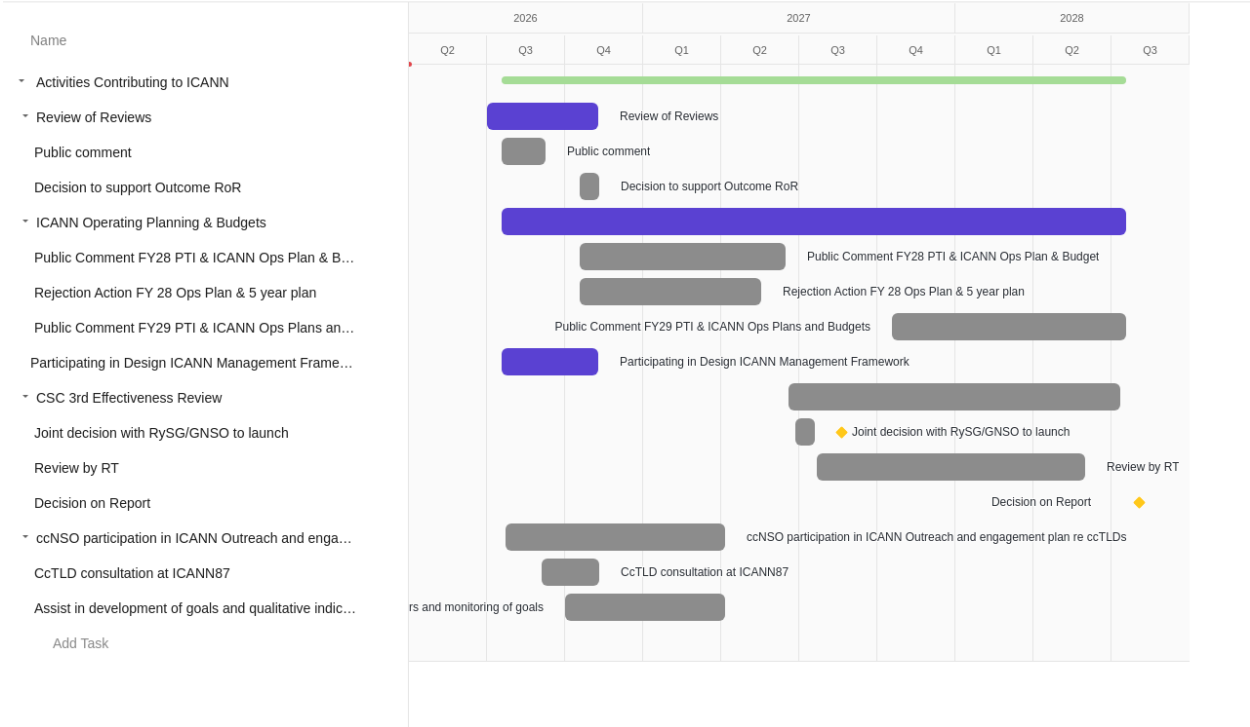
Policy and Policy related Activities

Name	Due Date	2026			2027					2028	
		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
• FY 27-28 Policy function											
• ccPDP4 IDNccTLD Selection	Aug 27 2027										
Board Vote and decision ccPDP4	Oct 16										
Implementation feasibility assessment	Sep 2										
ccNSO Supplemental Recommendation	Mar 19 2027										
Board vote Supplemental Recommendation	Sep 3 2027										
Staff Assessment Supplemental Recommendation	Jul 30 2027										
• Implementation IDNccPDP (external)	Nov 7 2027										
ccPAIG IDNccTLD (PDP4)	Jan 13 2027										
Implementation by ICANN	Jun 30 2027										
• Study Group IANA WHOIS	Dec 18										
Workplan/outline	Dec 18										
Progress Reporting	Sep 2 2027										
Exploring and fact finding											
Refine Problem statement and solutions space	Sep 25										
Report Findings and Conclusions	Jan 8 2027										
Council adoption Final Report	Jan 29 2027										
• Study Group Disaster Recovery	Oct 15										
Reporting	Oct 22										
Council Adoption Report	Oct 16										
Group meetings	Dec 18										
Launch Resignation Study Group	Jul 1 2027										
Launch Local Presence Study Group	Jul 1 2027										
Launch Study Group Request Confidentiality	Jul 1 2027										
Launch Study Group Eligibility Assessment	Jul 1 2027										
Maintain Policy overview	Jun 30 2028										
Determine start dates Study Groups	Jun 30 2027										
ccPAIG Review Mechanism Implementation	Jun 30 2027										
Participation in GNSO DNSAbuse PDP2	Jan 21 2027										
Add Task											

Global Platform Function

Name	Due Date	Timeline											
		2026			2027				2028				
		Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3		
Global Platform Function													
TLD-Ops	Jun 30 2028												TLD-Ops
Maintain TLD-ops mailing list	Jun 30 2028												
Prepare and conduct community work	Jun 30 2028												
Meetings Committee	Jun 30 2028												
DNS Abuse	Jun 30 2028												DNS Abuse
2026 Survey	Jan 28 2027												
2028 Survey	Jun 30 2028												
Participation GNSO PDP 1	Mar 26 2027												
DASC meetings	Jun 30 2028												
Internet Governance for ccTLDs	Jun 30 2028												
Cyber Security	Sep 1												
Heat mapping 2027	Mar 11 2027												
Heat Mapping 2028	Mar 24 2028												
Workplan 2027	Mar 12 2027												
Workplan 2028	Mar 31 2028												
IGLC meetings	Jun 30 2028												
Universal Acceptance	Jun 30 2028												
UA dedicated email list	Jun 30 2028												
UA Day involvement FY 27	May 31 2027												
Execute UA roadmap	Jun 30 2028												
Maintain UA Library	Jun 30 2028												
UA Committee meetings	Jun 30 2028												
UA Day FY28	May 26 2028												
ccNSO Meetings	Jun 30 2028												
ccNSO @ ICANN87	Nov 16												
ccNSO @ ICANN88	Mar 29 2027												
ccNSO@ICANN89	Jul 19 2027												
ccNSO@ICANN90	Nov 1 2027												
ccNSO@ICANN91	Mar 27 2028												
ccNSO@ICANN92	Jun 30 2028												
Tech Day	Jun 30 2028												Tech Day
Tech Day 87	Oct 30												
Tech Day 88	Apr 23 2027												
Tech Day 89	Jun 25 2027												
Tech Day 90	Oct 22 2027												
Tech Day 91	Mar 24 2028												
Tech Day 92	Jun 23 2028												
Add Task													

Activities contributing to ICANN



Foundational Activities

Name	2026			2027				2028		
	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Foundational Activities										
ccNSO Governance										
Consolidate terminology/Glossary for Guidelines										
Update Approval and Rejection Action Guideline										
Internal Appointment										
Internal Appointments March 27										
Internal Appointments March 28										
External Appointments										
External appointment FY 27										
External Appointments FY28										
Review E&E ccNSO Committees										
IGLC review										
UAC Review										
GRC Review										
TLD-OPs review										
Tech WG										
SOPC										
OMC										
DASC										
OnBoarding and Mentoring										
Mentoring and buddy system										
OnBoarding										
Continuous Improvement ccNSO Program										
Maintain repository of initiatives										
Report quarterly on initiatives										
Oversight CI Program										
Pilot Implementation CI Framework										
Full Implementation CI Framework										
Foundational Work										
Embedding CIP Framework										
Review results Pilot Phase and update process										
Develop and maintain ccNSO Portfolio										
Maintenance FY27-FY28 Portfolio										
Developing FY28-FY29 Portfolio										
Working sessions Improvement ccNSO Working m...										
Maintenance FY28-FY29 Portfolio										
Re-Confirm purpose and need ccNSO										
Add Task										