

6 July 2026

Approval of Amendments to the Customer Standing Committee (CSC) Charter

To: Rick Wilhelm, CSC Chair

cc: Kurtis Lindqvist, CEO & President ICANN

cc: Kim Davies, President PTI

cc: Tripti Sinha, ICANN Board Chair

Dear Rick and members of the CSC,

We are pleased to inform you that the updated [CSC Charter](#), which reflects amendments to ICANN Fundamental Bylaw Article 17 adopted by the Board in decision [2026.05.03.2c](#) and now approved by the Empowered Community, has been approved by both the [ccNSO](#) and [GNSO](#) Councils. This concludes the implementation of the [recommendations](#) by the second CSC Effectiveness Review Team.

Kindly

Alejandra Reynoso Barral

ccNSO Chair

Susan Payne

GNSO Chair