

ICANN Draft FY24 Plans Clarifying Questions Report

Publication Date:	30 January 2023		
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Public Comment Proceeding Information		Important Information Links	
Open Date:	14 December 2022		Announcement Public Comment Proceeding
Close Date:	13 February 2023		
Clarifying Questions Due Date:	16 January 2023		
Clarifying Questions Responses Due:	27 January 2023		
Staff Report Due Date:	23 March 2023		
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Section I: General Overview

ICANN organization (ICANN org) prepared and published the Draft FY24-28 Operating and Financial Plan and the Draft FY24 Operating Plan and Budget for public comment on 14 December 2022. The Public Comment period ends on 13 February 2023.

As noted on the [Public Comment page](#), community members seeking clarification on any details in the Draft FY24-28 Operating and Financial Plan and/or Draft FY24 Operating Plan and Budget were asked to submit questions to planning@icann.org by 16 January 2023. This report contains the responses to these questions and is being published approximately three weeks before this Public Comment period ends.

The purpose of the clarifying questions process is to permit community members to ask questions about details of the plans, the responses to which are meant to help them prepare for public comments, if they choose to submit comments. Should any of the clarifying questions received seem to provide either support or lack of support for an element of the plans, ICANN org will then suggest that the submitter of the question submit such a comment as part of the Public Comment process.

This document provides the clarifying questions submitted to ICANN org and the responses to these questions from ICANN org.

Draft FY24 Plans Clarifying Questions and Responses

#	Question / Observation	Contributor	Response
1	<p>The latest five-year plan, like its predecessor last year, speaks of an initiative around the planning and implementation of the Pilot Holistic Review proposed by ATRT3. Yet, during 2022 there appeared to be considerable public comment/criticism of the way it was proposed, not least around the impact and implications for the supporting organization and advisory committees. Can you tell us more about this initiative and where it stands currently in light of the public commentary concerning it and what the community can expect in terms of planning?</p>	<p>Irina Danelia, submitted on behalf of the ccNSO SOPC</p>	<p>Following the closure of the Pilot Holistic Review Public Comment proceeding, ICANN org published its analysis of the comments via the Public Comment Summary Report. The Organizational Effectiveness Committee of the ICANN Board is now considering the public comments and the comments raised by the community to determine an appropriate course of action to propose to the Board.</p>

2	<p>Regarding the Initiative “Evolve and Strengthen the ICANN Community’s Decision-Making Processes to Ensure Efficient and Effective Policymaking”: Under ‘Resources,’ last year’s five-year plan (23-27) spoke of implementation of CRM applications to allow for accurate, timely reporting and more efficient management of community work while this year’s five-year plan (24-28) speaks of implementation of a Community Engagement System for such purposes – what is the distinction between CRM and CES?</p>	Irina Danelia, submitted on behalf of the ccNSO SOPC	<p>The change from CRM to CES is simply a name change and not a change in scope. CRM is more broadly recognized as “Customer Relationship Management” within the Information Technology sector. ICANN org’s use of the acronym stood for “Community Relationship Management.” However, the executives responsible for this effort felt the meaning of the acronym was confusing in the context of supporting the ICANN community. In Q3 of 2022, it was agreed to change the name to CES or “Community Engagement System” as it more accurately reflects the activities under this Operating Initiative.</p>
3	<p>Operating Initiative “Office of the Chief Technology Officer” (p. 39) mentions the DNS Security Facilitation Initiative (complete) and the Domain Name Security Threat Information Collection and Reporting (DNSTICR) (in progress). We’d like to learn more about these initiatives. When and how these initiatives were announced and presented?</p>		<p>In the Activities section for the Office of the Chief Technology Office (OCTO) Functional Activity, the DNS Security Facilitation Initiative (DSFI) and the Domain Name Security Threat Information Collection and Reporting (DNSTICR) are mentioned.</p> <p>The DSFI Technical Study Group (TSG) was formed to investigate mechanisms to strengthen collaboration and communication on security and stability issues related to the Domain Name System (DNS) and provide recommendations on that. The community led TSG has explored ideas around what ICANN can and should be doing to increase the level of collaboration and engagement with DNS ecosystem stakeholders to improve the security profile for the DNS.</p> <p>You can find the wiki page here: https://community.icann.org/display/DSFI</p>

			<p>You can find the final report here: https://community.icann.org/display/DSFI/DSFI+TSG+Final+Report</p> <p>ICANN org’s latest update: https://www.icann.org/en/blogs/details/icann-completes-initial-evaluation-of-dns-security-recommendations-14-12-2022-en</p> <p>Domain Name Security Threat Information Collection & Reporting (DNSTICR) is an ongoing project of the ICANN Office of the Chief Technology Officer (OCTO) that looks at registrations related to significant events spanning the start of the COVID-19 pandemic and later stretched to the Russia-Ukraine conflict. The goal of the tool is to find evidence of any activity related to malware or phishing. Where sufficient evidence of malicious activity is found, ICANN organization sends a report to the responsible registry or registrar so that it can determine the appropriate action, such as suspending or deleting the domain name.</p> <p>You can find out more about DNSTICR here: https://www.icann.org/dnsticr-en</p>
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