
Dispute Resolution Procedures After Delegation

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2

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Post-delegation dispute resolution procedures provide an avenue for pursuing complaints against a registry operator's conduct, rather than an alleged bad faith registration of a second level domain name by a registrant.¹

Sometimes, a complainant may be required to take specific steps to address their issues before filing a formal complaint. ICANN org or qualified third-party providers administer these dispute resolution procedures. An expert panel, if appointed, determines whether a registry operator is at fault and, if so, recommends remedies to ICANN org.

Registry operators must comply with the dispute resolution mechanisms outlined in the Registry Agreement and agree to be bound by any determination by ICANN org or the expert panel, and to implement and adhere to any remedies subsequently imposed by ICANN org.

Currently, there are three post-delegation dispute resolution procedures:

1. **Public Interest Commitments Dispute Resolution Procedure (PICDRP):** The PICDRP addresses alleged complaints that a registry operator may not be complying with one or more Public Interest Commitments (PICs) and/or Registry Voluntary Commitments (RVCs) in its Registry Agreement. See [Section xx - Public Interest Commitments/Registry Voluntary Commitments] for further details about PICs and RVCs.
2. **Registry Registration Dispute Resolution Procedure (RRDRP):** The RRDRP addresses circumstances in which a community-based gTLD registry operator allegedly deviates from the registration restrictions outlined in its Registry Agreement. A community-based gTLD is operated for the benefit of a clearly delineated community. See [Section xx - Community Applications] for further details about community-based gTLDs.
3. **Trademark Post-Delegation Dispute Resolution Procedure (TM-PDDRP):** The TM-PDDRP generally addresses alleged complicity in trademark infringement on the first or second level of a gTLD. Among the three post-delegated dispute resolution procedures, only the TM-PDDRP is specifically intended to address trademark-related issues concerning registry operators. See [Section xx - Rights Protection Mechanisms] for further details about requirements for rights protection mechanisms for all gTLDs.

¹ For further details about additional policies and procedures that apply to various types of disputes over the registration and use of domain names, see here: <https://www.icann.org/resources/pages/dndr-2012-02-25-en>

For more information about the scope of procedures, the roles of all parties, and the adjudication process with respect to these post-delegation dispute resolution procedures, see the [educational materials](#) on icann.org.